



892 W. Madison Ave., Glenns Ferry, ID 83623

208.366.2614 (P)
208.366.2615 (F)

1.888.366.7821
www.rti.net

APPLICATION FOR TELEPHONE SERVICE

Attached is the application for new telephone service. It is extremely important that the application be filled out completely. Incomplete applications will be returned for completion and may cause delays in installation of your phone service. Please include the following with your application:

- Copy of a PICTURE ID for each applicant, such as driver's license (preferred), US military card, Native American tribal document, voter registration card with picture, or a picture ID card provided by federal, state or local government agency.
- Social Security Number for each applicant
- Daytime telephone number where you may be reached or where a message may be left for you

Remember to sign and date the second page of your application.

CREDIT REQUIREMENTS

- Letter from previous phone company verifying 12 months of phone service
OR
- Credit check authorization with application
OR
- \$60 deposit for residential phone service or \$100 deposit for business phone service

To return application and start the installation process, you must mail or hand deliver the original application to the above address. Your application **WILL NOT** be processed unless a picture ID, letter of credit or deposit are included. Your picture ID **MUST** be clear and legible.

A customer service representative may be contacting you at the daytime number you have provided. Our business office is open from 8:00 a.m. to 5:00 p.m. MT, Monday through Friday. After hours calls are routed to an automated answering system. Please leave a message and your call will be returned as soon as possible.

We look forward to providing you with the best possible telephone service.

Sincerely,

RTI-Rural Telecom Inc.



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OFFICE USE ONLY		
Rec'd Date _____	SO# _____	
Ph# _____	Due Date _____	Acct # _____

IDAHO Telephone Service Application

PLEASE PRINT

Service Address _____

Mailing Address _____

City _____

State _____

Zip _____

Daytime Ph. _____

Email _____

Requested Install Date: _____

CREDIT INFORMATION

Applicant or Business

Co-Applicant

Name _____

Name _____

Birth Date: _____

SSN: _____

Birth Date _____

SSN: _____

Driver's Lic. No: _____

State _____

Driver's Lic. No: _____

State: _____

Employer: _____

Employer: _____

Work No.: _____

Hire Date: _____

Work No. _____

Hire Date _____

Own Home:

Rent Home:

Landlord Name _____

Phone: _____

Lease Date _____

Reference Name _____

Phone: _____

Reference Address _____

City/St _____

Zip _____

ITAP # _____

Idaho Telephone Assistance Program (if eligible)

Previous Address: _____

Previous Phone Company: _____

Disconnect Date: _____

DIRECTORY LISTING

Published

Non-Published (not in Directory Assistance or Phone Book-\$4 fee)

Non-Listed (not in Phone Book-\$3 fee)

Published Directory Name(s) please print _____

Last: _____

First: _____

Address: _____

Additional Listings (\$1.50/month) _____

Last: _____

First: _____

IF NON-PUBLISHED/NON-LISTED: You have the option to request RTI to withhold your billing name and address from interstate carriers and service providers. By choosing to withhold name and address you may be unable to place a third number call or receive collect calls from certain long distance carriers. Your signature below confirms you understand these restrictions and still request RTI to withhold billing name and address from interstate carriers and service providers.

Signature: _____

LONG DISTANCE CARRIER(S)

Intra LATA Long Distance _____ PIC CODE _____
 Intra LATA Long Distance _____ PIC CODE _____

If you do not select a long distance carrier a long distance restriction will be placed on your account for \$2.00 per month to protect you from incurring random long distance charges that can be as much as \$6.00 per minute.

PREFERRED CARRIER FREEZE REQUEST (optional)

Until such time that I notify RTI to the contrary, I desire that the carrier selections indicated above for the long distance service be frozen for my account. I understand this will retain the companies designated above as my primary IntraLATA and InterLATA carriers. This will prevent "slamming" or switching of carriers without my prior authorization. I further understand that this means I may not change carriers without verifiable written or oral notification to RTI to remove this freeze. These steps are in addition to the FCC's verification rules that carriers must follow before changing a customer's preferred carrier.

Signature/Date _____

AUTOMATIC PAYMENT AUTHORIZATION (optional)

Accept Decline
 Auto Pay Form must be completed and included with this application.

LOCAL SERVICE & CONNECTION FEES

Residential Flat Rate: \$25.76 per month
 not including taxes listed below; state and federal tax will be added as appropriate
Business Flat Rate: \$42.00 per month
 not including taxes listed below; state and federal tax will be added as appropriate
Fees include: FCC line charge \$6.50; FCC multi-line charge \$9.20; County E-911 \$1.25; Res IUSF Tax \$0.25; Bus IUSF Tax \$0.44.

Connection Fees

Line Connection \$35.00
 Service Order Charge \$15.00
 Premise Visit (if needed) \$40.00
 Inside Wiring Installation* \$60.00 per hour with minimum one-hour charge
 * includes labor, materials & travel. Please allow five (5) business days for service.

Equal Opportunity Information

(voluntary)

- White (not of Hispanic origin)
- Black (not of Hispanic origin)
- Hispanic
- American Indian/Alaskan Native
- Asian/Pacific Islander

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202)720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800)877-8339. Additionally, program information may be made available in languages other than English.

USDA is an equal opportunity provider, employer and lender. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form (PDF), found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

Is address marked on property?

Yes No

Residence is:

Mobile House Under Construction

Driving Directions _____

ALL CUSTOMERS PLEASE READ AND SIGN: I hereby request telephone service from RTI and agree to abide by all provisions of its tariff as approved by the U.T.C., including but not limited to: deposit requirements, installation fees, payment obligations, and any other rules that may apply. The subscriber is responsible for their own inside wiring, connecting jacks, and other phone equipment. If requested these items may be installed. All applicable time and materials will be billed on the customer's telephone bill. I certify that the information provided herein is correct and true. I also certify that the directory listings shown herein are correct. Telephone bills are due upon receipt and considered late three (3) weeks after the billing date. Further, I agree to pay reasonable attorney fees, court costs and collection costs if RTI is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariffs.

Signature _____ Date _____

For Office Use Only

- A-3rd#/Collect
- B-No 3rd#
- C-No Collect Calls

Credit:

- Photo ID
- Verified
- Deposit Req'd
- Paid

Phone Book:

- Mailed
- Picked Up
- Hand Delivered

Credit Rating _____



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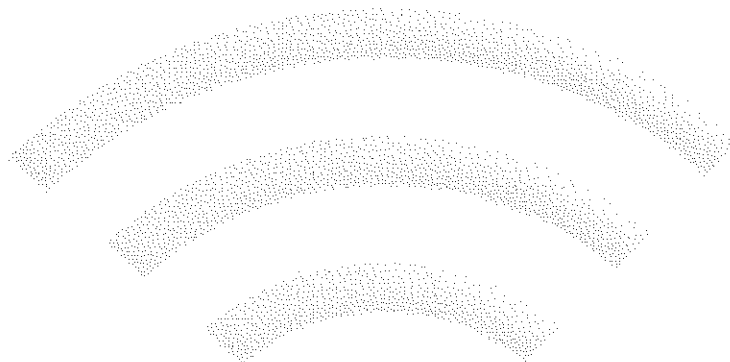
NEW SERVICE OR NON-EXISTING FACILITIES – ONLY

I, _____, give RTI-Rural Telecom, Inc. permission and right of access to place cable and other necessary facilities on my property in order to provide telephone service to my residence or business. In the event that other rights or easements are needed to provide such service, I will obtain those rights or easements on behalf of RTI-Rural Telecom Inc.

Signature/Date: _____

Please provide a rough sketch of your property, including obstacles (e.g., water lines, power lines, etc.) that may be located on the property. Also note on the sketch the preferred location for placement of telephone lines and facilities.

NOTE: As of January 1, 1977 we request all applicants to provide an open trench from the property line to the residence in which to place the cable.





CPNI – Customer Proprietary Network Information

CPNI is the individually identifiable information that is created by a customer's relationship with a communications provider, such as data about the frequency, duration and timing of calls, the information on a customer's bill and call-identifying information. Because of the sensitive nature of this information, CPNI is afforded greater protection under Section 222 of the Communications Act of 1934, as amended, than the other two general categories of customer information: aggregate customer information and subscriber list information.

The new FCC CPNI rule is summarized below:

Carrier Authentication. Since the release of call detail information over the telephone presents an immediate risk to privacy, carriers are prohibited from releasing call detail information based on customer-initiated telephone contact, except under three circumstances: (1) when a customer provides a pre-established password; (2) when a customer requests that the information be sent to the customer's address of record; or (3) when a carrier calls the telephone number of record and discloses the information. In addition, carriers must provide mandatory password protection for online account access. Online access based solely on a customer's readily available biographical information is prohibited. However, carriers may continue to provide account access to customers who present valid photo IDs.

Definitions from the FCC Order 07-22

Password. The term '*password*' means a secret word or sequence of alpha and numeric characters that is used to limit access to a customer's account to authorized individuals. For security purposes do not use readily available biographical information.

Readily available biographical information. "*Readily available biographical information*" is information drawn from the customer's life history and includes such things as the customer's social security number or the last four digits of that number, mother's maiden name, home address, or date of birth.

RTI-Rural Telecom Inc. (RTI) has established password protection for all customers CPNI records (see attached form). For current and new RTI customers we shall request the customer to establish a password. If password protection is currently in place, RTI will start utilizing it when a customer calls in to access certain CPNI covered information.

Establishment of a password and back-up authentication methods for lost or forgotten passwords. In order to establish a password, RTI will require of the customer to create a password without readily available biographical information or account information. RTI has created a back-up customer authentication method in the event of a lost or forgotten password.

RTI Customers Given 3 Options

Do Not Give Out. If "do not give out" is selected, RTI may not share your customer information within the company to sell you services you don't already purchase, i.e., to sell you wireless service you only subscribe to local or long distance service. Nor can we release or sell your CPNI information to third parties.

Give Out. If "give out" is selected, RTI may disclose your customer information for the purpose of marketing communications-related services to its agents, affiliates, joint venture partners and independent contractors that provide communications-related services. To disclose your customer information to agents, affiliates, joint venture partners, or independent contractors that do not provide communications-related services or to any other third parties, your telephone company must obtain your "opt-in" approval.

Not Selected. If the attached form is not returned, you (the customer) will be considered "not selected." Not selected is a default status. Default status is considered a "Give Out" status unless or until we hear otherwise from you, the customer.



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CPNI Customer Proprietary Network Information Password Set-Up and Options

Customer Name _____

Account No. _____

Choose the following CPNI option

- Give out information
- Do not give out information

Password* _____

**Please do not use readily available biographical information.*

Back-Up Authentication Question for Forgotten Passwords

City in which you were born: _____

Please return this completed form with your next payment.

Thank you!

