

THE INSIDER

VISIT US ON THE WEB
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FIND THE WAVES TO WIN!

Waves have been hidden in a picture somewhere in this newsletter. Find them and call your local RTI office with the location to be entered into the "Winning the Wave" drawing for \$5.00 off your next bill. Congratulations to Pat Morgan, Ingrid Cook, Diane Fenton, and Rex Moore for finding the waves in our last issue!



FIND US ON FACEBOOK
www.facebook.com/rtitelecom



SMART SMARTPHONE USERS

Choose the RTI Unlimited Data Plan

Smartphones are so handy for so many things. So it's not surprising that the average smartphone customer uses between 3GB and 5GB of data per month; you may even use more. To be smart about how you spend your money, make sure the data plan that goes with your smartphone gives you the very best deal possible.

Quickly compare the data plans below, and it's easy to see that RTI is the smartest choice! With the RTI unlimited data plan, you can use your smartphone to download music, stream videos, view websites, send emails, and navigate your way around the world — all with no worries about going over your data allotment and having to pay overage fees. Now that's smart!

Packages:	2GB	5GB	10GB
National Competitor:	\$30/mo	\$50/mo	\$80/mo
RTI:	\$29.95/mo Unlimited*	\$29.95/mo Unlimited*	\$29.95/mo Unlimited*

*Overages are 0.10 per KB.

RTI is also a smart place to shop for your next smartphone since we offer a variety of popular models including Droid, BlackBerry, and HTC.

Call your closest RTI office today for more details and to get signed up for wireless service and our money-saving unlimited data plan. It may be the smartest thing you do this holiday season.

Idaho/Nevada - 888.366.7821

Oregon - 503.368.5116

Washington - 509.442.0082

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CANNED FOOD DRIVE

208.366.2958

Open 1-5 p.m. Monday - Friday

Help your local food bank this holiday season and bring in canned food to your local RTI office. In Glens Ferry, we are located at 71 North Commercial Street and you can enter to win a \$25.00 gift certificate when you bring in your donations. We will continue to gather food until December 19, 2011. **So come on down and support those in need.**

COMMUNITY EVENTS

Food Basket Donations, Drop off at RTI's retail store from November to mid-December and enter to win a gift certificate.

6th Annual Christmas Tree Wish, November 10 to December 19

Christmas Parade, Mountain Home, December 2

Snowflake Festival, December 10

Santa at the Museum, December 16-19

Christmas Food/Toy Basket Program, December 21

RTI Office Closed, December 23 and January 2

Glens Ferry Annual Chamber Installation Banquet, January 28



We Love It When You "Like" Us on Facebook

RTI is on Facebook, and we encourage you to visit our page and "Like" us. By doing so, you'll be able to take advantage of special fan-only promotions and events. You'll also be the first to know what's happening at RTI including:

- Addition of new products and services
- Service enhancements
- Company developments
- Community activities
- Upcoming promotions
- Customer alerts

To join our Facebook community, search for RTI Telecom at www.facebook.com or go directly to our link at www.facebook.com/rtitlecom. Once you're there, simply click on the "Like" button at the top of the screen.

Not on Facebook yet? Give it a try. Facebook can help you more easily stay in touch with family and friends, share photos, get support when life is a challenge, and celebrate big accomplishments.



Driving Tips for Winter Weather

Santa may be able to get around easily in any weather, but for the rest of us who must travel on roads, winter weather can be both frightening and dangerous. Safety experts offer these tips for driving in the snow:

Accelerate and decelerate slowly. Applying the gas slowly to accelerate is the best method for regaining traction and avoiding skids; don't try to get moving in a hurry. Also allow extra time to slow down since it takes longer on snow-covered roads than it does on dry pavement.

Know your brakes. Whether you have antilock brakes or not, the best way to stop is threshold breaking. Keep the heel of your foot on the floor and use the ball of your foot to apply firm, steady pressure on the brake pedal.

Don't power up hills. Applying extra gas on snow-covered roads just starts your wheels spinning. Try to get a little momentum going before you reach the hill and let that momentum carry you to the top.

Don't stop while going up a hill. Get some momentum going on a flat roadway before you take on the hill.

Stay home if you really don't need to go out. Even if you can drive well in the snow, not everyone else can. Don't tempt fate.





Don't Let Stress Make a Mess of Your Holiday

The holiday season is meant to be joyful, not stressful. Unfortunately, the extra responsibilities of holiday shopping, decorating, baking, and entertaining make this time of year challenging for many people. What can you do to truly enjoy the holiday season? It all comes down to making conscious decisions and setting priorities. Here are some tips:

Forget "Keeping Up With the Joneses"

Pay less attention to what other people are doing and focus more on doing the right thing for you and your family. Don't worry what gifts other people are buying for their kids. Don't feel pressured to put up as many lights as your neighbors. Don't feel bad if you bring bakery cookies to the cookie exchange instead of homemade. You're in charge of deciding where you want to spend your time and money this holiday season.

Stick to a Budget

Extra expenses are a major source of holiday stress. To help alleviate this, plan ahead and decide what you can comfortably afford to spend on gifts, then develop your shopping list accordingly. When you shop, be smart about comparing prices and taking advantage of sales and coupons. You may also want to consider drawing names within your family so everybody buys for just one person, setting a limit on the cost of gifts, or making gifts instead of buying them.

Divide and Conquer

There's no law that says you have to spend days personally preparing all of the food for a big holiday dinner. Make it a potluck and ask people to bring a dish. Or order some items from a restaurant or grocery store.

Take Care of Yourself

It's always important to get enough sleep, eat right, and exercise. But it's especially important during the holiday season when you're dealing with added stress. Even if it means streamlining your calendar and "to do" list, make sure you take care of your physical and emotional health.

By making mindful choices, you can significantly reduce your stress and increase your enjoyment. All of us at RTI hope you have a simply wonderful holiday season.



STAY CONNECTED DURING WINTER STORMS

In light of the increased use of wireless phones, cordless phones, and VoIP, RTI wants to remind you that these types of telephone technology will not work if electricity goes out due to winter storms. One item to always have on hand is a corded landline phone that plugs into the phone jack in the wall. Since a corded phone does not require electricity, it can be your backup method of communication during and after a storm—keeping you connected to emergency personnel, family, and friends.

For safety's sake, we urge you to keep at least one corded landline phone in your home, along with a flashlight and other emergency items.

COMMUNITY EVENTS

Christmas Bazaar/Clam Chowder Feed, Methodist Church, December 3
10 a.m to 4 p.m.

Christmas Winter Program, Nehalem Elementary,
December 6, 7 p.m.

OFFICE CLOSURES

Friday, December 23 and Monday, December 26
in observance of Christmas holiday

Monday, January 2
in observance of New Year's holiday



ALWAYS GET YOUR MESSAGES

RTI Voice Mail offers so much more than an answering machine. It will take messages for you when you're away from the phone, on another call, or just don't want to be disturbed. And you can easily check your messages when you're out and about. Voice mail is simple to use, convenient, and most of all, reliable. You'll never have to miss another message!

Choose one of our voice mail and call features package for even more savings:

Standard: \$9.95/mo

Message length: 2 minutes
Stored messages: 30
Days message stored: 7
Includes Caller ID and Call Waiting

Standard Plus: \$10.95/mo

Message length: 3 minutes
Stored messages: 30
Days message stored: 15
Includes Caller ID and Call Waiting

Other features available at RTI:

Name and Number Only with Call Waiting \$7.00/mo
Three Way Calling \$2.00/mo
Anonymous Call Rejection \$2.00/mo
Sim Ring \$2.00/mo

Call RTI to discuss your voice mail needs and to inquire about many of our other calling features available.

COMMUNITY EVENTS

Hot Chocolate, Carols, and Bonfire, Metaline Falls – December 1

Craft Faire, Cutter Theater – December 3

A Christmas Carol Production, Cutter Theater, Metaline Falls – Starting December 2, 7:30 p.m. Fridays and 2:00 p.m. Saturdays, throughout December



Get Ready for Holiday Shopping Online

More and more people are now shopping online for the holidays, and it's easy to see why — you can browse anytime, avoid crowded malls, enjoy a bigger selection of merchandise, and find some great bargains. To help make online shopping safer and more efficient, here are a few tips:

- 1. Protect yourself from scammers.** Make purchases only on secured websites, and try to stick to Internet merchants you know and trust. If in doubt, check with the Better Business Bureau. To protect against viruses and spyware, make sure your computer has the latest antivirus software installed before shopping online.
- 2. Use one credit card.** Open a credit card account with a low credit limit for online purchases only, and carefully check the billing statements. It's easier to discover fraudulent charges that way, and the low credit limit will help thwart thieves.
- 3. Comparison shop the easy way.** One good place to start is the Google Product Search site at www.google.com/products. Just type in the product and you'll get an extensive list of online places to buy. You can also refine your search by price range, brands, stores, and seller ratings.
- 4. Look for deals.** Clearance merchandise websites such as www.overstock.com and www.halfebay.com partner with sellers of brand-name merchandise who want to peddle their wares at heavily discounted prices. You can also check out coupon sites such as www.slickdeals.net to find the day's hottest deals and coupons for your favorite online stores.
- 5. Consider gift certificates.** Not sure exactly what your niece would like? Online gift certificates are a smart way to go. The best-known websites are www.giftcertificates.com and www.giveanything.com.
- 6. Read the fine print.** Always check the online store's refund policies; some set a deadline for returns or charge a fee to accept returned merchandise. Also, be sure to print and save the confirmation page when completing an online purchase, so you have a record of the transaction.
- 7. Get up to speed.** Can your family's computer handle the hectic holiday pace? If your Internet connection isn't as fast as you'd like, give RTI a call. With our High Speed Internet, you'll be handling all those holiday tasks in no time.



Get Your Phone Books!

Pend Oreille residents, you should have your phone books delivered shortly or have them already. If you need a copy, please contact our office 888-636-2840.