



## COPYRIGHT INFRINGEMENT WARNING

RTI advises customers to be aware that, in this time of internet hacking and theft, customers must be vigilant in checking the internet usage from their computer and devices. Make sure you know what photos, videos, music are being downloaded from the internet in your home. Even if you are not personally responsible for the act, the IP address will be the infringed party. The fines can range from \$200 to over \$100,000, and you may lose internet service permanently from our company.

The steps RTI takes when we get notified of infringement are the following:

1. **First offense:** Warning, an email goes out to the customer with our acceptable use policy.
2. **Second offense:** Final warning and a phone call.
3. **Third offense:** RTI internet service will be permanently terminated.

We want our customers to avoid getting terminated so please take infringement rights seriously.



### TIPS FOR LEGALLY DOWNLOADING MOVIES, MUSIC & TV SHOWS:

With so many options out there for accessing digital entertainment, it can be confusing to determine what's legal and what's not. However, it's important to be informed so you stay within legal parameters and don't engage in copyright infringement. As a start, review these guidelines:

- Watch for titles that are "too new to be true." Movies that have yet to be released in theaters, or which are still out in theaters, are not legally available online.
- Trust your eyes and ears. In many cases, the quality of illegal copies is inferior, with poor sound and can appear blurry or shaky.
- Be cautious when websites make offers that are "too good to be true." Be wary of "free" content when searching for and purchasing downloads from unfamiliar sites; they typically indicate pirated product. Look out for terms like "Unlimited Movie Downloads," "100% legal," and "Millions of Files Shared."

For additional resources, including details about the Copyright Alert System, visit [www.copyrightinformation.org](http://www.copyrightinformation.org).