

APPLICATION FOR TELEPHONE SERVICE

Attached is the application for new telephone service. It is extremely important that the application be filled out completely. Incomplete applications will be returned for completion and may cause delays in installation of your phone service. Please include the following with your application:

- Copy of a PICTURE ID for each applicant, such as driver's license (preferred), US military card, Native American tribal document, voter registration card with picture, or a picture ID card provided by federal, state or local government agency.
- Social Security Number for each applicant
- Daytime telephone number where you may be reached or where a message may be left for you

Remember to sign and date the second page of your application.

CREDIT REQUIREMENTS

- Letter from previous phone company verifying 12 months of phone service
OR
- Credit check authorization with application
OR
- Deposit required _____

To return application and start the installation process, you must mail or hand deliver the original application to the above address. Your application **WILL NOT** be processed unless a picture ID, letter of credit or deposit are included. Your picture ID **MUST** be clear and legible.

A customer service representative may be contacting you at the daytime number you have provided. Our business office is open from 8:00-12:00 p.m. and 1:00-5:00 p.m. PT, Monday through Friday. After hours calls are routed to an automated answering system. Please leave a message and your call will be returned as soon as possible.

We look forward to providing you with the best possible telephone service.

Sincerely,

RTI-Nehalem Telecom



35790 7th St., P.O. Box 100, Nehalem, OR 97131

OFFICE USE ONLY

Received Date _____
SO # _____

503-368-5116 (P)
503-368-1236 (F)

www.nehalemtel.net

OREGON Telephone Service Application

() _____ Account # _____ Due Date _____

PLEASE PRINT

Service Address _____

Mailing Address _____

City _____ State _____ Zip _____ Daytime Ph. _____

Email _____ Requested Install Date: _____

CREDIT INFORMATION

Applicant or Business		Co-Applicant	
Name	Name	Name	Name
Birth Date:	SSN:	Birth Date	SSN:
Driver's Lic. No:	State	Driver's Lic. No:	State:
Employer:		Employer:	
Work No.:	Hire Date:	Work No.	Hire Date
Own Home: <input type="checkbox"/>	Rent Home: <input type="checkbox"/>		
Landlord Name	Phone:	Lease Date	
Reference Name	Phone:		
Reference Address	City/St	Zip	
OTAP #	<i>Oregon Telephone Assistance Program (if eligible)</i>		
Previous Address: _____			
Previous Phone Company:		Disconnect Date:	

DIRECTORY LISTING

- Published Non-Published (not in Directory Assistance or Phone Book-\$4 fee)
- Non-Listed (not in Phone Book-\$3 fee)

Published Directory Name(s) please print Last: _____ First: _____

Address: _____

Additional Listings (\$1.50-\$2.00/month) Last: _____ First: _____

IF NON-PUBLISHED/NON-LISTED: You have the option to request RTI to withhold your billing name and address from interstate carriers and service providers. By choosing to withhold name and address you may be unable to place a third number call or receive collect calls from certain long distance carriers. Your signature below confirms you understand these restrictions and still request RTI to withhold billing name and address from interstate carriers and service providers.

Signature: _____

LONG DISTANCE CARRIER(S)

Intra LATA Long Distance _____ PIC CODE _____
 Intra LATA Long Distance _____ PIC CODE _____

If you do not select a long distance carrier a long distance restriction will be placed on your account. It is your responsibility to contact your carrier of choice to set up an account if not using RTI for your carrier to protect you from random long distance charges of up to \$6.00/min.

PREFERRED CARRIER FREEZE REQUEST (optional)

Until such time that I notify RTI to the contrary, I desire that the carrier selections indicated above for the long distance service be frozen for my account. I understand this will retain the

companies designated above as my primary IntraLATA and InterLATA carriers. This will prevent "slamming" or switching of carriers without my prior authorization. I further understand that this means I may not change carriers without verifiable written or oral notification to RTI to remove this freeze. These steps are in addition to the FCC's verification rules that carriers must follow before changing a customer's preferred carrier.

Signature/Date _____

AUTOMATIC PAYMENT AUTHORIZATION (optional)

Accept Decline

Auto Pay Form must be completed and included with this application.

LOCAL SERVICE & CONNECTION FEES

Residential Flat Rate: \$13.00 per month

not including taxes listed below; state and federal tax will be added as appropriate

Business Flat Rate: \$16.00 per month

not including taxes & fees listed below; state and federal tax will be added as appropriate

Fees include: FCC line charge \$6.50; FCC multi-line charge \$9.20; County E-911 \$.75; Res OUSF Tax \$0.73; RSPF \$0.12

Connection Fees

Line Connection \$15.00

Service Order Charge \$10.00

Premise Visit (if needed) \$55.25

Inside Wiring Installation* \$55.25/hr. plus materials

** automatic 15 min. travel charge applies*

ALL CUSTOMERS PLEASE READ AND SIGN: I hereby request telephone service from RTI and agree to abide by all provisions of its tariff as approved by the P.U.C., including but not limited to: deposit requirements, installation fees, payment obligations, and any other rules that may apply. The subscriber is responsible for their own inside wiring, connecting jacks, and other phone equipment. If requested these items may be installed. All applicable time and materials will be billed on the customer's telephone bill. I certify that the information provided herein is correct and true. I also certify that the directory listings shown herein are correct. Telephone bills are due upon receipt and considered late three (3) weeks after the billing date. Further, I agree to pay reasonable attorney fees, court costs and collection costs if RTI is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariffs.

Signature / Date _____ Signature / Date _____

Equal Opportunity Information

(voluntary)

- White (not of Hispanic origin)
- Black (not of Hispanic origin)
- Hispanic
- American Indian/Alaskan Native
- Asian/Pacific Islander

The U.S. Department of Agriculture (USDA) prohibits discrimination in all of its programs and activities on the basis of race, color, national origin, sex, religion, age, disability, political beliefs, sexual orientation or marital or family status. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

To file a complaint of discrimination, write: USDA, Director, Office of Civil Rights, Room 326-W, Whitten Building, 14th and Independence Avenue, SW, Washington, DC 20250-9410 or call (202) 720-5694 (voice and TDD) USDA is an equal opportunity provider and employer.

Is address marked on property?

Yes No

Residence is:

Mobile House Under Construction

Driving Directions

For Office Use Only

- A-3rd#/Collect
- B-No 3rd#
- C-No Collect Calls

Credit:

- Photo ID
- Verified
- Deposit Req'd
- Paid
- Credit Rating _____

Phone Book:

- Mailed
- Picked Up
- Hand Delivered



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NEW SERVICE OR NON-EXISTING FACILITIES – ONLY

I, _____, give RTI-Nehalem Telecom permission and right of access to place cable and other necessary facilities on my property in order to provide telephone service to my residence or business. In the event that other rights or easements are needed to provide such service, I will obtain those rights or easements on behalf of RTI-Nehalem Telecom.

Signature/Date: _____



CPNI – Customer Proprietary Network Information

CPNI is the individually identifiable information that is created by a customer's relationship with a communications provider, such as data about the frequency, duration and timing of calls, the information on a customer's bill and call-identifying information. Because of the sensitive nature of this information, CPNI is afforded greater protection under Section 222 of the Communications Act of 1934, as amended, than the other two general categories of customer information: aggregate customer information and subscriber list information.

The new FCC CPNI rule is summarized below:

Carrier Authentication. Since the release of call detail information over the telephone presents an immediate risk to privacy, carriers are prohibited from releasing call detail information based on customer-initiated telephone contact, except under three circumstances: (1) when a customer provides a pre-established password; (2) when a customer requests that the information be sent to the customer's address of record; or (3) when a carrier calls the telephone number of record and discloses the information. In addition, carriers must provide mandatory password protection for online account access. Online access based solely on a customer's readily available biographical information is prohibited. However, carriers may continue to provide account access to customers who present valid photo IDs.

Definitions from the FCC Order 07-22

Password. The term '*password*' means a secret word or sequence of alpha and numeric characters that is used to limit access to a customer's account to authorized individuals. For security purposes do not use readily available biographical information.

Readily available biographical information. "*Readily available biographical information*" is information drawn from the customer's life history and includes such things as the customer's social security number or the last four digits of that number, mother's maiden name, home address, or date of birth.

RTI-Nehalem Telecom (RTI) has established password protection for all customers CPNI records (see attached form). For current and new RTI customers we shall request the customer to establish a password. If password protection is currently in place, RTI will start utilizing it when a customer calls in to access certain CPNI covered information.

Establishment of a password and back-up authentication methods for lost or forgotten passwords. In order to establish a password, RTI will require of the customer to create a password without readily available biographical information or account information. RTI has created a back-up customer authentication method in the event of a lost or forgotten password.

RTI Customers Given 3 Options

Do Not Give Out. If "do not give out" is selected, RTI may not share your customer information within the company to sell you services you don't already purchase, i.e., to sell you wireless service you only subscribe to local or long distance service. Nor can we release or sell your CPNI information to third parties.

Give Out. If "give out" is selected, RTI may disclose your customer information for the purpose of marketing communications-related services to its agents, affiliates, joint venture partners and independent contractors that provide communications-related services. To disclose your customer information to agents, affiliates, joint venture partners, or independent contractors that do not provide communications-related services or to any other third parties, your telephone company must obtain your "opt-in" approval.

Not Selected. If the attached form is not returned, you (the customer) will be considered "not selected." Not selected is a default status. Default status is considered a "Give Out" status unless or until we hear otherwise from you, the customer.